



Abaris Real Estate Management, Inc.

7811 Montrose Road, Suite 110, Potomac, MD 20854
301-468-8919 · Fax: 301-468-0983

397 Herndon Pkwy, Suite 100, Herndon, VA 20170
703-437-5800 · Fax: 703-471-6578
abarisrealty.com

March 31, 2025

Dear Milestone HOA Homeowner:

Summer is just around the corner and it's time to register for your pool passes! Abaris will be using the same online pool registration system called Access Granted, as was used last year. We ask that all residents take the following steps to correctly register for the 2025 pool season:

New & Existing Residents

1. Please visit the pool registration website, via Access Granted, using the following link:
<https://swimmingpoolpasses.net/milestone/>
2. Please fill out the registration application by clicking the blue button "Apply Online".
3. Please fill out the form and upload the information/household members on your account correctly for the 2025 season.
4. Once you have completed your registration online, Abaris will receive a confirmation email. At which time, your online registration will be verified to ensure that your HOA account balance is current and that a current lease is on file if the registration involves a tenant.
5. Abaris will contact residents directly if for any reason their online registration cannot be approved and explain what steps must be taken to get your registration approved.
6. Once your online registration has been verified, your passes will be reactivated, or new passes will be mailed within 7-10 days of registration verification. Keep your passes for next year.
7. The pool pass registration will be done via the following link: <https://swimmingpoolpasses.net/milestone/>
8. Enclosed are detailed directions on how to complete the registration of each homeowner's occupants within the online system.
9. This information will then be validated by Abaris as the pool administrator who will oversee and approve all registrations that meet the following criteria:

A Resident is defined as someone who permanently resides within Milestone HOA. Your street address is your primary residence and where you officially receive mail and are registered to vote. Abaris reserves the right to request a valid government issued ID to confirm residency.

Renters/Tenants pool membership is associated with one family per street address. An owner of the property must declare in writing to Abaris whether an identified renter/tenant may be granted a pool membership for the season instead of the owner. If the owner chooses to use the pool membership for the season, the renter/tenant will not be eligible to apply for pool membership. **For all tenants, a copy of the current rental lease is required in order to be validated within the system.**

If you believe a household member has been denied validation in error, please provide a valid government issued ID to Abaris Real Estate Management at:

Abaris Real Estate Management

Attention: Kaitlyn Ambush

7811 Montrose Road Suite 110

Potomac, MD 20854

Email: customercare@abarisrealty.com

Enclosed are the general pool rules that will be in effect during the pool season. On behalf of the Board of Directors, I hope you have a great summer at the pool and please stay safe!

Sincerely,

Shireen Ambush, PCAM, CPM
Community Manager

MILESTONE HOA

Pool Application

This year, we will be using the same pool pass system as last year: Access Granted Systems. **If you applied for and received your passes last year, you do not have to apply again. These passes are your permanent passes for as long as you reside in the community.** Children under the age of 2 will not be required to have a pass. If you are renting a property, you will be required to provide a copy of the first page with the property address and the signature page of your lease. Pool passes will only be issued to owners that do not have an outstanding financial obligation to the Association. To apply for your passes, please go to the pool pass portal at:

<https://swimmingpoolpasses.net/milestone/>

We encourage residents to use the on-line portal to register for your passes. However, there is an option to print the pool pass application directly from the portal which can be completed and returned by USPS mail. If you choose this option, please be sure to also print, sign and return the "Pool Use Agreement" with the application so your passes can be issued. A signed agreement must be on file to receive pool passes for your household. NO exceptions. There is no charge for the pool passes. However, if you lose or misplace a pass there is a fee of \$3 per replacement pass. Reminder: please keep your passes at the end of the season as they are your permanent passes for as long as you reside in the community.

Each household will also receive ten (10) free guest "clicks" at the beginning of the season. Additional guest passes ("clicks") can be purchased for \$10 and will include an additional 10 clicks. Information of how to purchase additional guest passes can be found on-line using the above URL. Please note: you will not receive a hard guest pass. The guest "clicks" will show up under your property address when you check in at the pool.

How do I receive my pool passes?

Scan QR code to apply now!



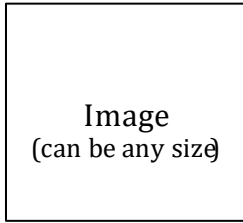
Apply online at: <https://swimmingpoolpasses.net/milestone/>

OR

Mail a paper *Application*.

Please allow 7-10 business days for processing and shipping time. **For quicker processing, apply online.**

Household Members

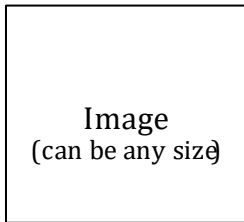


First Name

Last Name

Date of Birth

I have enclosed a picture

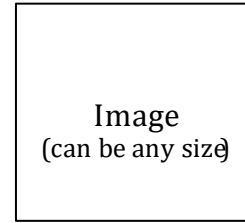


First Name

Last Name

Date of Birth

I have enclosed a picture

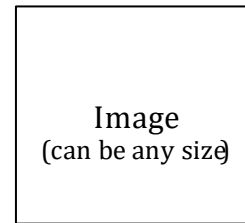


First Name

Last Name

Date of Birth

I have enclosed a picture



First Name

Last Name

Date of Birth

I have enclosed a picture

Important: Please label each image

(Use additional pages if needed)

Address

City

State

Zip

Email

Phone

Lease Information

Renters are required to submit a copy of the first page and signature page of their lease to obtain passes.

I have enclosed my *Lease page 1 & signature page*. Or I am an owner

I AGREE THAT I AM TO USE THE FACILITIES AT MY OWN RISK AND THAT I HAVE READ THE RULES AND REGULATIONS GOVERNING THEIR USE AND AGREE TO ABIDE BY THE SAME AND THAT THE PRIVILEGE OF SUCH USE MAY BE WITHDRAWN AT ANY TIME. I HAVE COMMUNICATED AND EXPLAINED THESE RULES TO MY FAMILY MEMBERS.

Signature

Date

Final Checklist & Waiver

I have enclosed my signed *Waiver*.

I have enclosed the *Pool Application*.

I have enclosed my *Lease page 1 & signature page*. Or I am an owner

For each member of my household....

I have enclosed my profile image(s) and labeled each one.

Mail the above items to:

Swimming Pool Passes, LLC
11 Bee Tree Mill Court
Parkton, MD 21120

Please allow 7-10 business days for processing time. **For quicker processing, apply online.**

MILESTONE HOMEOWNERS ASSOCIATION

SWIMMING POOL RULES SUMMER 2025

The following Rules & Regulations are for the protection and benefit of all to assure safe and sanitary operation of the pool facilities. **Failure to comply with any of these rules shall be considered sufficient cause for any action deemed necessary by the Association Management or the Pool Management Company, including the barring of violators from the pool area.**

1. A qualified and responsive pool contractor operates the pool. Comments regarding lifeguards, supervision or any other pool related issue should be directed to Shireen Ambush, Abaris Real Estate Management at 301-468-8919, or by email at customercare@abarisrealty.com.
2. Lifeguards are on duty to assure your safety. Assist them by being a safe and courteous swimmer and by following their instructions. Those not complying with the rules, or who conduct themselves in any way dangerous to themselves or others, may be banned from the pool at the lifeguard's discretion.
3. All persons entering the pool area will be required to present pool passes to gain admission. Pool passes are not transferrable. Children under the age of 2 are not required to have a pass.
4. A signed waiver releasing the MILESTONE HOA from any liability must be on file before any pool pass for that household will be activated.
5. Lounge chairs are available, but patrons are required to clean them after each use. Residents are permitted and encouraged to bring their own chair(s).
6. Fifteen (15) minute swim periods for adults every hour will be provided at the lifeguard's discretion.
7. The pool may be closed at any time, at the lifeguard's discretion, for reasons such as equipment breakdowns, operational difficulties, severe weather, etc.
8. Admissions will be refused to anyone with skin abrasions, colds, coughs, inflamed eyes, infections, or wearing bandages.
9. Members will be responsible for all actions of their guest. The cost of property damage will be charged to the responsible party.
10. All infants and toddlers must wear appropriate swim diapers – no disposable diapers. The lifeguards will check to ensure that swim diapers are being used.