



April 15, 2026

Dear Milestone HOA Homeowner:

Summer is just around the corner and it's time to register for your pool passes! Abaris Real Estate Management will again be using the online pool registration system **Access Granted** for the 2026 pool season. The Board voted at its March 2nd meeting to approve the implementation of an ePass system for the 2026 pool season which may be stored in an Apple wallet or Android wallet app. Homeowners who prefer to use a physical pass and still have their cards from last year, are welcome to use those in addition to or in place of an e-Pass. Homeowners who do not have a physical pass from last year but wish to use one for this year will be responsible for all fees associated with having a physical pool pass printed and mailed. Regardless of which method you prefer, **ALL HOMEOWNERS ARE REQUIRED EACH YEAR TO SUBMIT A NEW POOL APPLICATION THROUGH ACCESS GRANTED, WHETHER IT IS FOR AN EPASS OR WHETHER YOU CHOOSE TO USE YOUR PHYSICAL PASS FROM LAST YEAR.**

Please review the information below carefully, as it also includes **important new information regarding pool parking permit stickers** that will be distributed with this mailing. We also ask that you familiarize yourself with the Pool Rules on pages 8-9, as every homeowner using the pool is agreeing to abide by these rules in order to ensure access to the pool.

Pool Registration Instructions – 2026 Season

New & Existing Residents:

1. Visit the pool registration website, via Access Granted, using the following link:
<https://swimmingpoolpasses.net/milestone/>
2. Fill out the registration application by clicking the blue button "Apply Online" (see page 4 for detailed instructions on how to complete this application)
3. Once the form is completed, upload the current information/household members on your account for the 2026 season.

NOTE: For each household member (or "patron" on the online application), you will be asked to select the type of pool pass. By selecting "Classic Pass", you will be required to pay the pass fee (\$3 flat fee for the household, \$1 fee per pool pass, and a small processing fee) (see page 6 for these fees), after which the pass(es) will be mailed directly to your home address. By selecting "ePass", you will not have to pay any fees and your electronic passes will be emailed directly to you.

4. Once you have completed your registration online, Abaris will receive a confirmation email which will enable us to verify your online registration to ensure your HOA account balance is current and that a current lease is on file, if the registration involves a tenant.
5. Abaris will contact residents directly if, for any reason, their online registration cannot be approved and outline what steps must be taken to get your registration approved.

6. Once your online registration has been verified, you will receive an email containing ePasses for each member of your household, if you selected the ePass option. Otherwise, new physical passes will be mailed within 7-10 days of registration verification, if you selected the Classic Pass option, and paid the appropriate fees.
7. This information will then be validated by Abaris, who will oversee and approve all registrations that meet the following criteria:

A Resident is defined as someone who permanently resides within Milestone HOA. Your street address is your primary residence and where you officially receive mail and are registered to vote. Abaris reserves the right to request a valid government issued ID to confirm residency.

Renters/Tenants pool membership is associated with one family per street address. An owner of the property must declare in writing to Abaris whether an identified renter/tenant may be granted a pool membership for the season instead of the owner. If the owner chooses to use the pool membership for the season, the renter/tenant will not be eligible to apply for pool membership. **For all tenants, a copy of the current rental lease is required in order to be validated within the system.**

If you believe a household member has been denied validation in error, please provide a valid government issued ID to Abaris Real Estate Management at:

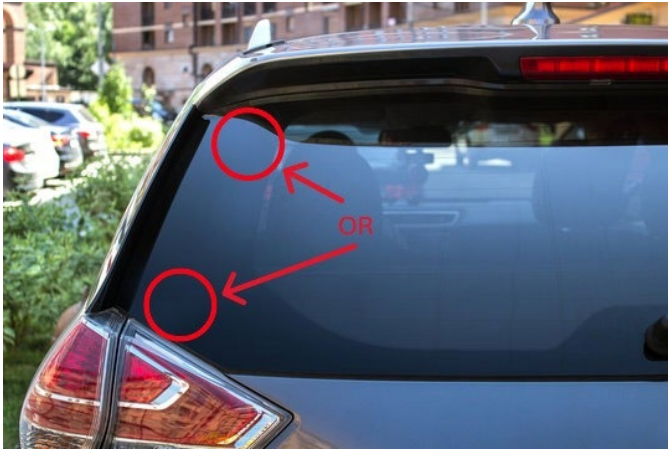
Abaris Real Estate Management
Attention: Kaitlyn Ambush
1101 Wootton Parkway, Suite 820
Rockville, MD 20852
Email: customercare@abarisrealty.com

Please see page 3 for information regarding the new pool parking permit stickers that are enclosed with this mailing.

NEW FOR 2026 – Pool Parking Permit Stickers

To ensure the pool parking lot is used **exclusively by Milestone HOA residents**, and not by those who are attending MDSL and County soccer games at Gibbs Elementary, the Board of Directors has implemented a new parking permit program effective for the 2026 pool season and beyond.

- Each household is being issued **two (2) Milestone HOA parking permit stickers**.
- These parking permits are **enclosed in the same envelope as this notice**.
- Parking permits **must be displayed on either the upper or lower portion of the driver's side of the rear windshield** of any vehicle parked in the pool parking lot (see examples below), even if you are simply using the playground adjacent to the pool.



The Milestone HOA has contracted with **EC Towing** to provide parking management services for the pool parking lot. EC Towing is authorized to monitor the lot and ensure that all parked vehicles are properly displaying a Milestone HOA parking permit sticker.

Vehicles parked in the pool lot without a visible Milestone HOA parking permit sticker may be subject to enforcement action, including towing.

Residents who observe vehicles parked in the pool lot without a properly displayed Milestone HOA parking permit may report the violation directly to EC Towing at 240-382-2621 or 240-382-2032. Please note that reporting a vehicle may require the resident to meet EC Towing on site and complete any required signage or authorization forms before a tow can be initiated, in accordance with applicable towing regulations.

Residents are encouraged to place the parking permit stickers on their vehicles immediately upon receipt to avoid any issues during the pool season.

On behalf of the Board of Directors, we hope you have a safe and enjoyable summer at the pool!

Sincerely,

A handwritten signature in black ink, appearing to read "AM", written over a light blue horizontal line.

Andrew Moorman, CMCA
Community Manager

MILESTONE HOA

Pool Application

Once again, we will be using the Access Granted Pool Pass Systems. However, this year, owners will now have the option during the application process to select the type of pool pass they would like to receive, which includes selecting either the new electronic passes (“ePass”) at no additional cost, or the traditional physical pool passes (“Classic Pass”) for a fee. Children under the age of 2 will not be required to have a pass. If you are renting a property, you will be required to provide a copy of the first page with the property address and the signature page of your lease. **Pool passes will only be issued to owners that do not have an outstanding financial obligation to the Association.** To apply for your passes, please go to the pool pass portal at: <https://swimmingpoolpasses.net/milestone/>

We encourage residents to use the online portal to register for your passes. However, there is an option to print the pool pass application directly from the portal which can be completed and returned by USPS mail. **Please note that residents who elect to submit a paper application will be responsible for paying the \$10 fee for submitting paper applications and to cover the processing and mailing costs.**

Each household will also receive ten (10) free guest “clicks” at the beginning of the season. Additional guest passes (“clicks”) can be purchased for \$10 and will include an additional 10 clicks.

Information of how to purchase additional guest passes can be found online using the above URL. **Please note: you will not receive a hard guest pass. The guest “clicks” will show up under your property address when you check in at the pool.**

How do I receive my pool passes?

Apply online at: <https://swimmingpoolpasses.net/milestone/>

OR

Mail a paper *Application* (allow 7-10 business days for processing and shipping)

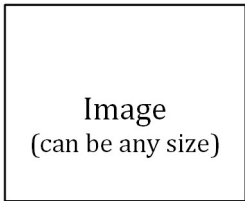
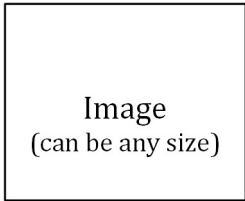
SCAN QR CODE TO APPLY NOW



NEW FOR 2026:

- All approved applicants will receive ePasses.
- Paper applications will incur a \$10 fee.
- Physical passes will cost \$3 per household and \$1 per pass

Household Members



Name (First & Last)

Name (First & Last)

Pass #

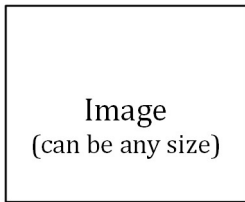
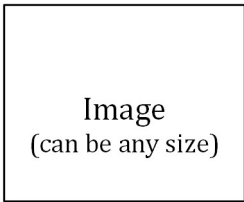
Pass #

Date of Birth

Date of Birth

- I will pay for a physical pass Or
- Just email an ePass

- I will pay for a physical pass Or
- Just email an ePass



Name (First & Last)

Name (First & Last)

Pass #

Pass #

Date of Birth

Date of Birth

- I will pay for a physical pass Or
- Just email an ePass

- I will pay for a physical pass Or
- Just email an ePass

Important: Please label each image

(Use additional pages if needed)

Address

City

State

Zip

Email

Phone

Lease Information

Renters are required to submit a copy of the first page and signature page of their lease to obtain passes.

I have enclosed my *Lease page 1 & signature page.* Or I am an owner

I AGREE THAT I AM TO USE THE FACILITIES AT MY OWN RISK AND THAT I HAVE READ THE RULES AND REGULATIONS GOVERNING THEIR USE . I FURTHER AGREE TO ABIDE BY THE SAME AND THAT THE PRIVILEGE OF SUCH USE MAY BE WITHDRAWN AT ANY TIME FOR NON-COMPLIANCE WITH THE RULES STATED BELOW. I HAVE COMMUNICATED AND EXPLAINED THESE RULES TO MY FAMILY MEMBERS.

Signature

Date

Application Fees

Pass Name	Quantity	Cost	Subtotal
Physical Passes (# of people)	_____ x	\$ 1.00 =	\$ _____
Mailing Fee (if you have any physical passes)			\$ 3.00 _____
Paper Application Processing Fee*			\$ 10.00 _____
			\$ _____ Grand Total

Final Checklist & Waiver

I have enclosed my signed *Waiver*.

I have enclosed the *Pool Application*.

I have enclosed my *Lease page 1 & signature page*.

Or

I am an owner

I have enclosed my *Application Fee stated on page 6*.

For each member of my household....

I have enclosed my profile image(s) and labeled each one.

I have checked “physical pass” or “ePass only” for each person.

Make checks payable to Access Granted Systems, LLC and mail the above items to:

Access Granted
Systems, LLC 11
Bee Tree Mill
Court Parkton, MD
21120

Please allow 7-10 business days for processing time. **For quicker processing, apply online.**

MILESTONE HOMEOWNERS ASSOCIATION

SWIMMING POOL RULES

SUMMER 2026

The following Rules & Regulations are for the protection and benefit of all to assure safe and sanitary operation of the pool facilities. **Failure to comply with any of these rules shall be considered sufficient cause for any action deemed necessary by the Association Management or the Pool Management Company, including the barring of violators from the pool area.**

1. RSV is a qualified and responsive pool contractor responsible for the operation of the pool. Comments regarding lifeguards, supervision or any other pool related issue should be directed to Andrew Moorman, Abaris Real Estate Management at 301-468-8919, or by email at customercare@abarisrealty.com.
2. Lifeguards are on duty to assure your safety. Patrons are responsible for being safe and courteous swimmers and by following their instructions. Those not complying with the rules, or who conduct themselves in any way that may be deemed as dangerous to themselves or others, may be banned from the pool at the lifeguard's discretion.
3. All persons entering the pool area will be required to present either a physical or an ePass to gain admission. Pool passes are not transferrable. Children under the age of 2 are not required to have a pass.
4. Children under the age of twelve (12) must be accompanied and supervised by an adult at all times while using the pool facilities.
5. A signed waiver releasing the MILESTONE HOA from any liability must be on file before any pool pass for that household will be activated.
6. Lounge chairs are available, but residents may bring their own chairs as well.
7. A fifteen (15) minute adult-only swim period shall be offered every hour, as determined by the lifeguard, and shall be restricted to residents who are at least sixteen (16) years of age.
8. The pool may be closed at any time, at the lifeguard's discretion, for reasons such as equipment breakdowns, operational difficulties, severe weather, etc.
9. Admission will be refused to anyone with skin abrasions, colds, coughs, inflamed eyes, infections, or wearing bandages.
10. Members will be responsible for all actions of their guest(s). The cost of property damage will be charged to the responsible party.
11. All infants and toddlers must wear appropriate swim diapers – no disposable diapers. The lifeguards will check to ensure that swim diapers are being used.
12. The pool shall be open from Memorial Day weekend through Labor Day weekend, with an additional bonus weekend on September 12 and 13, during the following pool hours:

Normal Summer Operating Hours:

MONDAYS: 10:00 am to 8:30 pm
TUESDAYS: 10:00 am to 8:30 pm
WEDNESDAYS: 10:00 am to 8:30 pm
THURSDAYS: 10:00 am to 8:30 pm
FRIDAYS: 10:00 am to 9:00 pm
SATURDAYS: 10:00 am to 9:00 pm
SUNDAYS: 10:00 am to 9:00 pm
HOLIDAYS: 10:00 am to 9:00 pm

Operating Hours While Public School is in Session:

MONDAYS: 3:00 pm to 8:30 pm
TUESDAYS: 3:00 pm to 8:30 pm
WEDNESDAYS: 3:00 pm to 8:30 pm
THURSDAYS: 3:00 pm to 8:30 pm
FRIDAYS: 3:00 pm to 9:00 pm
SATURDAYS & SUNDAYS: Same as above

13. RSV (the Association's pool contractor) shall implement the SwimSafe® Program, which requires children to complete a lifeguard-administered swim test to determine independent swimming ability. Children who successfully pass the test will be issued a SwimSafe® wristband, which must be worn at all times while using the pool. Children who do not pass the swim test must be accompanied in the water by an adult guardian within arm's reach at all times.